

We are in the process of phasing out <http://support.azrul.com> site. Instead, we will launch a new members site at <http://members.azrul.com> . All existing users at our support site should be able to login to the new members site using their existing username(email) and password.

Why the move ?

1. Support.azrul.com is using Kayako software with limited customization ability. Even the download section is hacked in a way it is not meant to be. It works, but it become very hard for us to offer new support services and options to our user.

2. support.azrul.com knowledgebase were not fully utilized. The articles were harder to format and maintained from the backend.

3. The new members.azrul.com site is powered by Joomla 1.5 . Since we are VERY good at coding for Joomla 1.5, we want the ability to customize and fine tune our user's experience. We are planning to integrate our own custom-coded component download and ticket system.

Over the next few days, I will send out a newsletter and post a proper news regarding this changes. Our payment system has already been integrated with the new members site and the knowledgebase is being expanded on a daily basis.

Please head to <http://members.azrul.com> and do drop us a line and let us know what you think.